

Frequently Asked Questions: Healthy Start PeerBoard

What is PeerBoard?

The Healthy Start TA & Support Center (TASC) is pleased to launch PeerBoard, an online platform offering a combination of public and private spaces for user-to-user engagement. The platform allows users to host discussions on various topics, using simplified tools for posting, social sharing, content moderation and more. PeerBoard has replaced the TASC's other engagement platform, CoLab. The TASC encourages Healthy Start grantees to utilize Peerboard to connect with their fellow grantees around the country, discuss their successes and challenges, and share resources.

Frequently Asked Questions

How do I set up an account on PeerBoard?
Members with an EPIC Center account automatically have access to the Peerboard Community. You can login by clicking on the blue "Community" tab on the EPIC website. If you do not already have an EPIC Center account, please email healthystart@nichq.org to request one.
What can I do as a user on PeerBoard?
Peerboard users can navigate through the public spaces, which are open to all users. Once logged in, you can begin connecting with your colleagues and other grantees by writing posts, commenting on other posts, sharing resources, etc.
What are the private spaces on Peerboard used for?
If you are a participant in one of TASC's application-based groups, such as the COIN or Cohorts, you will also have access to private groups for members of those activities. This will provide a closed space for members of those activities to engage in discussion around those activities.
Will I be notified when someone comments on my post?
Yes, you will receive an email when someone replies to your post.
Will I be able to edit my post once I make it?
Yes, you will be able to edit your posts. There is no time limit for editing a post.
Can I mention someone in my comment using "@"?
Yes, you can mention an individual by typing "a" followed by their username. At this time, you can only mention individuals. You cannot "@" mention an entire space (e.g., the COIN private space).

Will I be notified if someone mentions me?
Yes, you will receive an email notification if someone mentions you.
Is it possible to upload documents in PeerBoard?
Unfortunately, not at this time. We are in the process of adding support for “rich previews,” which will allow users to upload a PDF and display a full preview of the PDF in their post.
Do PeerBoard users have the ability to make their profile invisible to others?
No, your profile will be visible to all Peerboard users. Your profile will not include your contact information, but it will show your avatar/profile picture, tagline, and bio, as well as any visible group tags they’ve been assigned.
Who has access to the Peerboard user list, including email addresses? Is there any risk that I will receive advertising or spam emails by registering an account in Peerboard?
Your member's email addresses are available only to the Administrators (i.e., the TASC team). The only emails you will receive from PeerBoard will contain notifications about Peerboard activity (e.g., new posts, comments). You can always unsubscribe from those notifications if you wish.
Where can I direct my questions about Peerboard?
If you have any questions about Peerboard, please email healthystart@nichq.org .